

# PACS FAQs

## ***What is PACS?***

PACS is a “Picture Archiving Communications System” that provides a workflow and archive solution for Tower, as well as a ***web portal for our referring physicians to access their patients’ reports and images.***

## ***How do I enroll?***

For your convenience, we’ve enclosed an enrollment packet. Upon review and completion, please contact your marketing representative or the Marketing Department at (813) 253-2721 ext. 607 to arrange for packet pick-up. Once it is processed, our Marketing Department will schedule a training session.

## ***Do I need to enroll with TOWER before I can access the PACS system?***

Yes. The enrollment packet must be completed and submitted to your marketing representative. Each office staff member **MUST** be enrolled.

## ***Once I enroll, can my office utilize ONE username and password?***

Unfortunately, **NO**. For security reasons all individuals who will be accessing the patient records must have their own unique identification issued by Tower.

## ***Will I have access to all reports and images produced by all TOWER locations on each patient I refer?***

Yes. You will have access to your patients’ virtual jacket where all reports and images are centralized from all Tower affiliates. Within the jacket, all patient exam history will be centralized and available 24/7.

## ***What exam images will I be able to view?***

MRI, CT, PET/CT, Ultrasound and X-Ray.

**(813) 24-TOWER** [www.towerpacs.com](http://www.towerpacs.com)